

## ALPS Rental Delivery Information and Policies

ALPS provides equipment Delivery services as an option for our Rental clients. Rates vary based on location and scheduled time of delivery. Please call for a price quote.

As the vast majority of our deliveries require a firm time, they must be scheduled in advance. We also recognize that our industry often works after hours and weekends - so deliveries and pick-ups outside our normal business hours are available. Please call for a price quote.

In order to help ALPS maintain timely and safe deliveries, we ask that you please follow the guidelines listed below:

- Client is responsible for ensuring that the delivery location is open and accessible at the scheduled time(s).
- ALPS standard delivery rates are based upon a “**Tailboard Delivery**”. This means delivery to the loading dock/area or curbside only.
- It is the responsibility of the renter to inform ALPS of potential driver obstacles, such as areas not accessible by a truck, narrow doorways or small elevators. ALPS will not be responsible if equipment cannot be loaded onto a location due to obstacles.
- Clients are responsible for having **physically capable labor** available to assist the ALPS delivery person with loading/unloading and transporting the rental equipment onsite, as well as someone with signing authority to accept deliveries.  
This applies to both deliveries AND pick-ups.
- If you require ALPS to provide such physically capable labor for deliveries and pick-ups, arrangements can be made, at additional cost. Please notify us **in advance** so we may plan our personnel and delivery schedule accordingly.
- Delivery charges do not include setup, breakdown or other on-site related services. We do offer those services at additional cost based on the scope of the project.
- Deliveries requiring more than 20 minutes of waiting time on site are subject to additional service charges.

We appreciate your cooperation and understanding. If you have any questions about our delivery services and rates, please feel free to contact our Rental Department at 781-961-3066 or email [rentals@alpsweb.com](mailto:rentals@alpsweb.com) .